

Fault finding

Symptom	Cause	Rectification
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Gas operation

When switching on, the heater does not operate.	– No 12 V supply voltage.	– Check the power supply (operation voltage min. 10.5 V).
		– Check the water heater fuse (refer to maintenance "Fuses").
	– Window open.	– Close any windows above the cowl.
When switching on, the heater does not operate and the red lamp lights up after approx. 30 secs.	– Cowl cover fitted.	– Remove cowl cover and / or clear any obstruction.
	– No gas supply.	– Check gas valves and gas bottle.
	– Incorrect gas pressure.	– Check gas valves and gas bottle.
	– Air in the gas supply.	– To unlock (and purge air), switch off the appliance, wait 5 minutes, and switch on again.
Heater operates for a prolonged time and then the red lamp lights up.	– Over temperature thermostat operated.	– Check water content, refill if required (close drain valve).
		– To unlock, switch off the appliance, wait 5 minutes, and switch on again.

Electrical operation

When switching on, the heater does not operate.	– No 230 V supply voltage.	– Connect the caravan to the site supply and / or check residual current circuit breaker.
	– Over temperature thermostat operated.	– Check water content, refill if required (close drain valve).
		– The electrical heating element is fitted with an excess temperature cut-out. In event of a fault, switch off at the control panel, wait 5 minutes, then switch on again.

Water supply

Water drips from the safety/drain valve.	– Water pressure too high.	– Check water pressure (max. 2.8 bar), use a pressure reducer when connected to central water supply.
When opening the cold water tap, hot water tap comes out.	– Hot water flows back through the cold water supply.	– Fit a no-return valve in the cold water supply (refer to installation instructions "Water connection").

If fault persists please contact the nearest Truma Service (see Truma Service Booklet or www.truma.com).